



LAM BAO TRAN

Barista | F&B Attendant

Contact



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497 30/4 Street, Phu Loi ward, Can Tho city

Education

2016-2023

Van Hien University

Bachelor's Degree in Hospitality and Restaurant Management

Skill

- Coffee & Beverage Preparation
- Bar Operations
- Guest Service
- Cashier Operations
- Inventory Control
- Teamwork & Communication
- Upselling
- Problem Solving
- Hygiene & Cleanliness

Certification and Language

English: B1

Mos office specialist: IIG

About Me

Dedicated F&B professional with over 5 years of experience in beverage service, customer service, and F&B operations. Experienced in preparing coffee, tea, smoothies, and other beverages, with a strong focus on product quality, cleanliness, and guest satisfaction. Previous experience as a Shift Supervisor has developed strong skills in team coordination, problem-solving, inventory control, and maintaining service standards. Seeking a Barista/F&B position in a professional hotel environment where I can contribute to excellent service and beverage quality.

Experience

Pullman Phu Quoc Hotel and Resort

Cashier

March 2026- Present

- Handle cashier operations and daily transactions accurately and efficiently.
- Process cash and electronic payments according to hotel procedures.
- Verify bills, Payments and transaction details to ensure accuracy.
- Support F&B operation and maintain high standards of guest service

Phúc Long Heritage corporation

Shift Supervisor

March 2022- December 2025

- Supervised daily F&B operations and team performance.
- Prepared beverages and maintained produce quality.
- Managed inventory, equipment, and store cleanliness
- Handled guest requests, complaints, and upselling.
- Trained and supported team members to maintain service standards

Say Coffee

Team Leader/Barista

Jun 2020 - Jun 2021

- Prepared coffee, tea, smoothies, and other beverages
- Managed the bar and supported daily operations.
- Check inventory and product quality.
- Trained and supported team member.