



# NGUYỄN ĐỨC TUÂN


## F&B SERVICE STAFF | WAITER


### About Me

I am currently a student majoring in Restaurant and Food Service Management at Hanoi University of Industry (HaUI). I have gained hands-on experience working at Gogi House in various positions, including waiter, bar staff, and kitchen assistant. I am a responsible, fast-learning, and hardworking individual who performs well under pressure. I am eager to develop my career and grow in a professional hotel and hospitality environment.

### Contact

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 Tân Thành, Đồng Nguyên, Bắc Ninh

### Skills

- Customer Service
- Food & Beverage Service
- Teamwork
- Communication
- Time Management
- Problem Solving
- Working Under Pressure

### Language

- Vietnamese: Native
- English: Basic Communication

### Education

Ha Noi University of Industry (HaUI)  
Major: Restaurant & Food Service Management  
2025 – Present

### Experience

GOGI HOUSE  
F&B Service Staff  
11/2025 – Present

#### Responsibilities

- Welcome and assist customers professionally.
- Serve food and beverages according to restaurant standards.
- Prepare drinks at the Bar station.
- Support the Kitchen during busy hours.
- Ensure cleanliness and hygiene of the working area.
- Cooperate with other departments to provide excellent customer service.

### CAREER OBJECTIVE

To work in a professional hotel and restaurant environment where I can improve my customer service skills, English communication and gain more experience in the hospitality industry. My goal is to become a professional Food & Beverage Supervisor in the future.