

HOÀNG THỊ LY



INFORMATION

Ngày sinh: 04/04/2001

Địa chỉ: Khâm Thiên, Đống Đa, HN

Email: hly744950@gmail.com

Số điện thoại: 0944313329

RECEPTIONIST

EDUCATION

- *Graduated Ha Noi University (2019-2022)*

EXPERIENCE

- *Nocenco restaurant*

Part- time waitress

Description:

- Observe and handle situations in the restaurant
- Communicate with customers
- Sale of restaurant products

- *Truly Viet restaurant*

Part- time waitress

Description:

- Sale of restaurant products
- Participate in training support for new employees
- Communicate with customers
- Observe management tasks and support management.

- *Tutor*

Tutoring primary school student

- Teaching and guiding students do their homework
- Adjusting the learning methods for student

- *Lanueva boutique hotel*

Receptionist

Description:

- Carrying out the check-in and check-out process
- Serving guests during their stay
- Solving problem of guests

ACTIVITIES

- *Hanoi University's blood donation volunteer youth association*

Volunteer

-Participate in the program "autumn love festival 2021"

-Participate in the program" Blood drops of love 17"

- *Letter and art of Faculty of management and tourism*

SKILL

-English skill

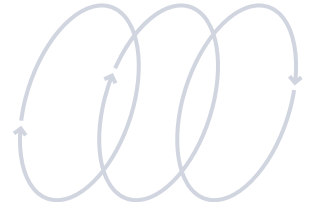
-Flexible skill

-Communication skill

-Problem solving skill

-Office, excel, power point

PRIZE



-Won the third prize Vietnamese competitions in the district level in 2011

-Won the third prize math competitions in the district level in 2011

-Won the second prize in the contest "Broadcast bamboo shoots" in 2009, 2010

REFERENCE

Mrs.Anh Van

- *Nocenco restaurant Manager*

Hotline :0349584040

Mr.Ha Duy Anh - Lanueva boutique hotel

- *Front office manager*

Hotline: 0822222808