



TRAN THI HUONG GIANG

FEMALE | 06.02.2003

MY CONTACT

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+84333 471 675

Email

trangiang6223@gmail.com

Address

Tan Phu Ward, Distrist 7, HCMC

EXPERTISE

- Communication
- Adaptability
- Interpersonal skill
- Teamwork
- Customer Service
- Creativity

ABOUT ME

My skills and knowledge of both theory and practice accumulated will make me suitable for the position and will help the business increase revenue and provide the best experiences to the guests, meet the value that the guests bring to the business, thereby building long-term relationships for the restaurant.

Working in a young and dynamic environment like the restaurant helps me develop skills to contribute to the business. My goal is to become an official attendant in the restaurant in the next 2 years.

EXPERIENCE

Ana Beach House | 4.2022

Intern (Under 100 guests per shift)

Welcomed the guest to the restaurant.

Responded to guest inquiries and requests. The satisfaction rate is 99%.

Contributed ideas to improve the internal process.

InterContinental Nha Trang Hotel | 5.2022 - 5.2023

Hostess/ Server (200-400 guests per shift)

Welcomed and arranged the table for the guest.

Ensured guest satisfaction and the rate of guest satisfaction is over 95%.

Received the certificate for implementing true.

EDUCATION

2018 - 2021 Thai Binh High School for the Gifted

2021 - Now Ton Duc Thang University - Hospitality Management

QUALIFICATIONS

PET Cambridge English B1

Microsoft Word 2016

Microsoft Exel 2016

REFERENCES

MR. DO CHI DAT

Assitant Restaurant Manager of InterContinental Nha Trang

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